Shorewood-Troy Public Library

Vulnerable Adults Policy

Reviewed 4/8/21

The Shorewood-Troy Public Library strives to provide a community-friendly space for all community members. In the course of providing a warm, welcoming, and safe environment inclusive of vulnerable adults, a parent, guardian, or caregiver 18 years of age or older must be responsible for monitoring the activities and managing the behavior of vulnerable adults during their library visits.

A vulnerable adult is defined as anyone over 18 who should not be left alone to conduct his/her affairs due to any mental or physical challenges requiring assistance beyond normal library services or an inability to reasonably care for himself/herself in an emergency situation.

The library will adhere to the following guidelines concerning the care and behavior of vulnerable adults:

A. Vulnerable adults who are unable or unwilling to care for themselves must be attended and have appropriate supervision at all times.
B. Vulnerable adults who can understand and follow the Code of Conduct and who can care for themselves are welcomed to be in the library unattended. They must have contact information for someone who can assist them in an emergency.
C. Library staff will attempt to contact a parent, legal guardian, or caregiver when • an individual's health or safety is in doubt;
    a. his/her behavior disturbs other library users, necessitating the staff to ask the individual to leave the library; or
    b. a parent, guardian, or caregiver is not present at closing time. If a parent, guardian or caregiver cannot be reached after 15 minutes, library staff will contact police to assume responsibility.

Parents, guardians, or caregivers who violate the Code of Conduct are subject to restriction or termination of all parties' library privileges.

Library staff may notify the appropriate authorities if they have reason to suspect abuse or neglect.